



ATTENTION: WRAP's Certification Management Platform will be undergoing a system update and therefore will **NOT** be accessible beginning on Wednesday, **September 23, 2020** at 8:00am US Eastern Time (12:00pm GMT) through Friday, **September 25, 2020**. We apologize for this unavoidable inconvenience during the work week.

Users will be affected in the following ways:

- Facilities will not be able to access their WRAP application
- Monitoring Firms will not be able to upload documents
- Buyers will not be able to view facility information

The system will be back up and running on Saturday, **September 26, 2020 at 12:00pm Eastern Time (4:00 GMT)**. If you have any questions, please contact the following individuals:

Finance: Dawn Williams (DWilliams@wrapcompliance.org)
Compliance: Srishti Sharma (SSharma@wrapcompliance.org);
Bryanna Weedeman (BWeedeman@wrapcompliance.org);
Lauren Watrobsky (LVatrobsky@wrapcompliance.org)

USA

2200 Wilson Blvd., Suite 601
Arlington, VA, USA 22201
+1 703.243.0970

Bangladesh

House 52 (Level 2), Road 13/C, Block E
Banani, Dhaka, Bangladesh
+880-2-982-2339

Hong Kong, SAR

Unit 914, Star House, 3 Salisbury Road
Tsim Sha Tsui, Kowloon, Hong Kong
+852-2730-2381